



CODE OF ETHICS

The Association has approved this Code of Ethics and incorporated it in its By-Laws as a means of encouraging the highest standards of personal and business conduct by Members.

All Members are expected to comply with the considered Code of Ethics. Any reports or complaints of breaches of the Code will be dealt with by the Board, and sanctions may be imposed.

All Members of the Association will:

- (a) Behave honestly, ethically and with integrity, treating everyone (including customers, suppliers, government authorities, fellow Members and their employees, and Association staff) with respect, courtesy and without harassment.
- (b) Not make improper use of:
 - (i) inside information, or
 - (ii) his duties, status, power or authorityin order to gain, or seek to gain, a benefit or advantage for himself or for any other person. In particular, a Member will not allow the use of his licence by an unlicensed person for any reason.
- (c) Disclose to the Board and take reasonable steps to avoid any conflict of interest (real or apparent).
- (d) Not provide false or misleading information in any advertising or in any representations to customers, suppliers, government authorities, the Association or fellow Members.
- (e) Comply with all applicable Australian laws, plumbing and building codes, regulations and those laws relating to work, health and safety.
- (f) At all times endeavour to maintain friendly and co-operative relationships with fellow Members. In particular, a Member will not criticise another Member without first discussing the matter with the Member concerned or with the Board.
- (g) At all times behave in a way that promotes and enhances the good reputation of the Association and licensed professional plumbing tradespeople generally.
- (h) In all matters related to the interpretation of the Code of Ethics, recognise the authority of the Association, its Constitution and By-Laws.