



REFER A MATE – TERMS & CONDITIONS

The Master Plumbers Association of the ACT (“MPA”) Refer a Mate Member Referral Program (“Program”) is subject to the Terms and Conditions set out below.

- The Program allows existing MPA Members to earn \$250 credit to spend at MPA, per referred member that is approved by the MPA Board.
- The Program allows the referred member to receive \$250 off the cost of their membership on application.
- To participate, Members must agree to these Terms and Conditions, which form part of the Program.
- ‘Referring Member’ means a current financial Member of MPA.
- ‘Referral’ means the introduction of a new member to MPA that results in that member purchasing membership and excludes any entity that has held a membership with MPA in the past 12 months. The business referred must be eligible to become a member of MPA and must be approved by the MPA Board before the Referring Member is eligible to receive a credit.

Eligibility

- The Program is open to current financial Members of MPA. If you are unsure of your membership status, please contact us on (02) 6112 8630 or email office@masterplumbersact.asn.au.
- For the Referral to be eligible for membership the membership must be applied for in the name of a business and have an active ABN, subject to the MPA membership application requirements.

Nominating the Referral

- By completing the Refer a Mate form you understand that you may be asked to be the Nominee for the new Referral as a part of the reference check and that you consent to be contacted by MPA to provide this reference.

Multiple Referrals

- There is no limit to how many Referrals can be made.

Redeeming Credits

- The Referring Member will receive a \$250 credit per Referral that successfully signs up for membership
- The \$250 credit will be applied to the Referring Member’s MPA account once the Referral membership has been processed and paid for.
- The credit can be redeemed on the following MPA Services:



- MPA Events
- Membership Renewal.
- The \$250 credit is not eligible to be exchanged for cash. The credit must be used by 31 December 2024.

Referral Tracking

- It is the goal of MPA to track Referrals as accurately as possible. MPA will make every reasonable effort to identify the originating Referrer and reward them accordingly with the Referral credit.
- For the Referral to be attributed to the Referring Member, the Referring Member must complete the Refer a Mate form. Membership applications received during the Program where the Refer a Mate form was not completed prior to receiving the application, will not be attributed to the Referring Member.

Program Period

- This Program will run until 5pm 30 June 2024, unless cancelled or extended by MPA.

Warranty Disclaimer

- MPA makes no warranties express or implied in relation to the Program.

Privacy

- To participate in the Program, the Referring Member will be required to provide MPA with business details that will include the contact person(s) name and contact details. MPA expects the Referring Member to have obtained consent from the new business prior to MPA contacting them.
- MPA can provide Referring Members with the details of the number of successful Referrals if requested.

Termination and Changes

- MPA reserves the right to amend, suspend or cancel the Program at any time.
- MPA reserves the right to remove Referral Credits if we become aware of any activity which is abusive, fraudulent or in violation of the MPA Code of Conduct or these Terms and Conditions, or for any reason if deemed necessary.

Updates to Terms and Conditions

- The Terms and Conditions may be revised and amended at MPA's discretion at any time. Continued participation in the Program after any amendment will constitute consent to any amendments.